



**BestBed Lodge**

*For Comfort, Quality Sleep & Healthy Food.*

## BUSINESS Profile

📍 Plot 9574 Hillcrest off Luanshya Road, Ndola.

☎ +260 953 333 555

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**BestBed Lodge**

*For Comfort, Quality Sleep & Healthy Food.*

The epitome of luxury and comfort situated in Hilcrest area in Ndola off Ndola-Kitwe Road.

At BestBed Lodge, we are dedicated to providing an exceptional experience to our guests, offering a range of services and excellent accommodation and our homemade healthy food that surpass expectations

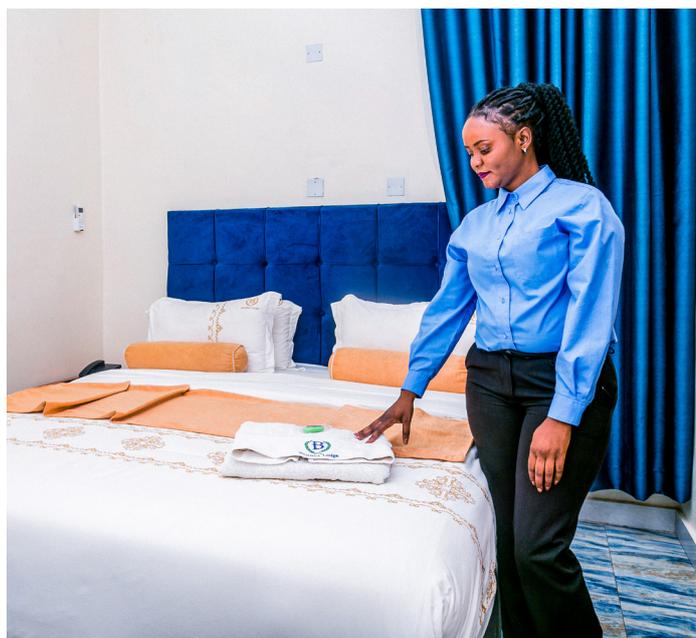


***Welcome to the epitome of luxury and comfort - a clean and serene place with special amenities to keep you relaxed as you enjoy the best of local and international homemade cuisines***

# ABOUT BESTBED LODGE

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BestBed Lodge is a prestigious and luxurious retreat located in Hilcrest are in Ndola off Ndola-Kitwe Road. Our lodge offers a range of accommodation across three buildings, that includes the White House, the BestBed Main House, and the opulent Kings Palace, each providing different levels of comfort to suit diverse preferences.



All our rooms fitted with **air-conditioning systems** and feature **WiFi** and **DSTV**, and unique hot waterfalls shower enhance the bathing experience. With a serene environment, exquisite dining options, and dedicated service, BestBed Lodge caters for corporate clients, business travelers, and luxury resort seekers, providing a haven of tranquility and top-of-the-line amenities for a memorable stay on the Copper-belt

Immerse yourself in the epitome of luxury at BestBed Lodge, where every detail is designed to surpass expectations. Our serene oasis offers a clean and peaceful environment, allowing guests to escape the pressures of daily life and find ultimate relaxation. Indulge in our culinary delights, crafted by our talented culinary team, which showcase a blend of local and international flavors. From personalized assistance to prompt service, our dedicated staff ensures that every aspect of your stay is exceptional. Whether you're here for business or leisure, BestBed Lodge caters to your needs, creating an unforgettable experience that will leave you feeling rejuvenated and eager to return.

## OUR VISION

To provide an extraordinary experience of luxury, tranquility, and impeccable service, creating a haven where guests can enjoy true rest, rejuvenate, and create cherished memories in a clean and serene environment

## OUR VISION

Our vision at BestBed Lodge is to be recognized as the premier destination for luxury lodging, setting the highest standards in hospitality and creating an atmosphere of indulgence and relaxation. We aim to exceed our guests' expectations by continually enhancing our facilities and services, embracing innovation, and delivering unparalleled experiences. By fostering a culture of excellence and attention to detail, we strive to become synonymous with luxury and provide a benchmark for exceptional hospitality in the industry. Our ultimate vision is to create lifelong memories for our guests and establish BestBed Lodge as a sought-after retreat that surpasses all expectations.

# OUR PHILOSOPHY

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At BestBed Lodge, our business philosophy is built upon the foundation of excellent service in a clean and serene environment, loyalty, passion, integrity, and respect. These core values guide our every action and decision, shaping our interactions with guests, employees, and the community.



## **Excellent Service:**

We are dedicated to providing exceptional service in a clean and serene environment, surpassing the expectations of our guests through personalized attention, attention to detail, and anticipating their needs.



## **Loyalty:**

We value the trust and commitment of our guests and employees, cultivating long-term relationships based on mutual respect, reliability, and consistency.



## **Passion:**

We are driven by a passion for excellence and innovation, constantly striving to deliver extraordinary experiences in every aspect of our guests' stay.



## **Integrity:**

We uphold the highest standards of transparency, honesty, and ethical conduct, ensuring that our actions align with our values and the trust placed in us.



## **Respect:**

We treat everyone with dignity, embracing diversity and inclusivity, valuing the contributions of our team members, and respecting the cultures, beliefs, and preferences of our guests.

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Through our unwavering commitment to these core values, we aim to create an environment of fresh air where guests feel valued, cherished, and inspired to return, and where our team members feel proud to be part of the BestBed Lodge family.

# OUR COMMITMENT TO QUALITY

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At BestBed Lodge, we are unwavering in our commitment to delivering the highest standards of quality in every aspect of our operations. We hold ourselves accountable to provide an exceptional experience to our valued guests. Our commitment extends to cleanliness, food quality, availability of entertainment facilities, and customer service, all within a welcoming environment.

## Cleanliness:

We prioritize cleanliness as a fundamental element of our commitment to quality. Our dedicated housekeeping team ensures that all areas of the lodge, including guest rooms, common spaces, and dining areas, are maintained to the highest standards of cleanliness and hygiene. We regularly inspect and sanitize our premises to provide a safe and pristine environment for our guests.



## Food Quality:

We are passionate about providing a remarkable culinary experience. Our commitment to quality extends to our food sourcing, preparation, and presentation. We carefully select the finest ingredients, partnering with trusted suppliers to ensure freshness and taste. Our skilled chefs craft delectable dishes that reflect a fusion of flavors and culinary expertise, catering to diverse palates and dietary preferences. Our homemade local dishes reflect the typical Zambian home

## Best Customer Service:

Exceptional customer service is the cornerstone of our commitment to quality. We prioritize the training and development of our staff to ensure they possess the knowledge, skills, and attitude necessary to deliver outstanding service. Our team is committed to providing personalized attention, prompt responses, and anticipating the needs of our guests, striving to create a memorable and seamless experience from check-in to check-out.



## Customer Security:

In order to enhance security at the lodge, open spaces have been on constant 24/7 CCTV surveillance while the wall fence are fitted with electric fence.

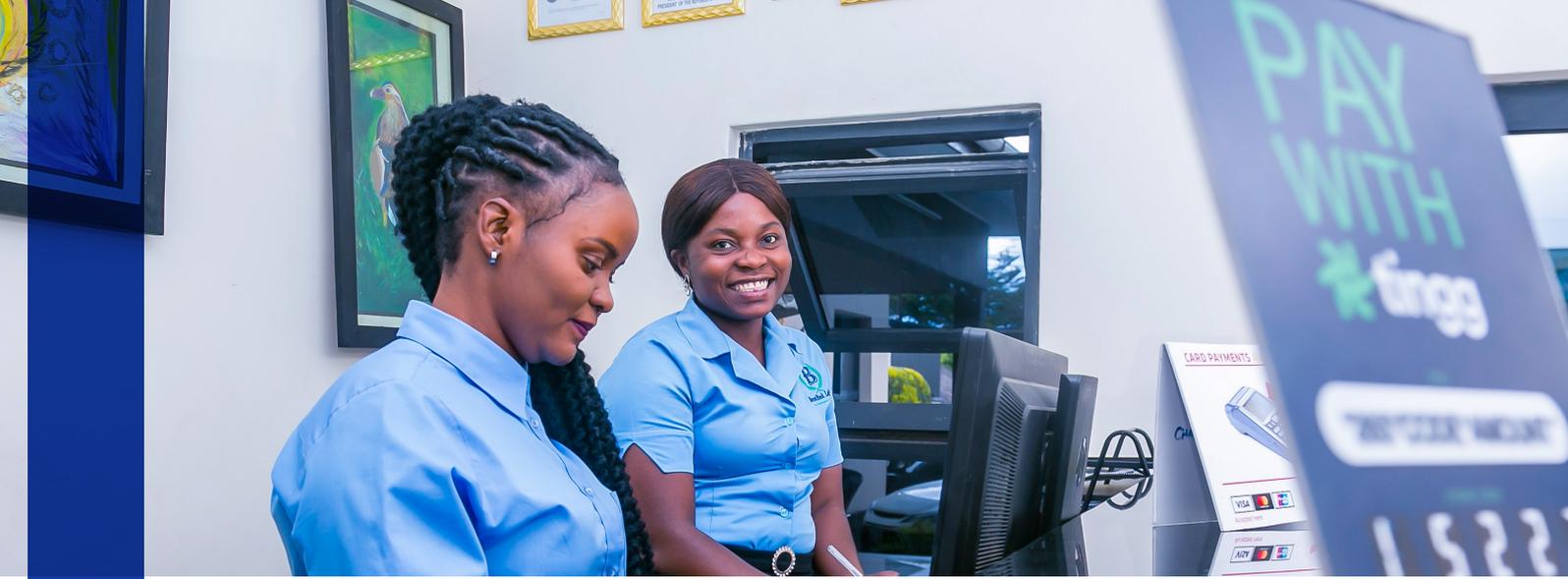
We also do enhanced check in protocol and provide 24 hours manned security. Other security amenities include lockable safes in rooms.



## Welcoming Clean Environment:

We take pride in cultivating a warm and welcoming environment for our guests. From the moment they step into our lodge, they are greeted with genuine hospitality, ensuring they feel valued and at home. Our team members are dedicated to creating a friendly and inclusive atmosphere, where guests can relax, unwind, and make lasting memories.





## OUR SERVICES

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### 1. Accommodation

BestBed Lodge offers a range of accommodation options across three distinct buildings. The BestBed White House provides medium-standard accommodations, striking a balance between comfort and affordability. The BestBed Main offers high-standard and comfortable accommodations, while the Kings Palace presents the epitome of luxury with top-of-the-range facilities and services. Our Mattresses are world class ranging from Micro Coil to Memory foam for a non-disturbance sleep and stress removal.

### 2. In-Room Amenities

All our rooms are air-conditioned and are equipped with modern amenities to ensure a comfortable and enjoyable stay. Guests can expect amenities such as complimentary Coffee/Tea making facilities (with a complimentary water bottle), WiFi access, DSTV for entertainment, and unique hot waterfall showers that provide a refreshing and rejuvenating bathing experience.

### 3. Dining:

BestBed Lodge takes pride in offering exceptional dining experiences. Our culinary team crafts delectable dishes using the finest ingredients, blending local and international flavors to cater to diverse palates. From breakfast to dinner, guests can savor a variety of dishes served in our elegant dining areas or opt for room service for a private dining experience. We offer fresh meals only.

### 4. Resident Bar

BestBed Lodge features a stylish and inviting resident bar where guests can unwind and socialize. Our bar offers a wide selection of beverages, including premium spirits, wines, cocktails, lagers and non-alcoholic options. Whether guests prefer a refreshing drink after a long day of activities or wish to enjoy a casual evening with friends or colleagues, our resident bar provides the perfect setting with BBQ on request to excite friends.

### 5. 24/7 Security

Guest safety and security are of utmost importance to us. BestBed Lodge maintains a vigilant 24/7 security system and employs trained personnel to ensure a secure and peaceful environment for our guests.

### 6. Swimming Pool

A 1 to 1.4 meters deep swimming pool is provided complimentary to guests only. Visitors are only allowed upon prior request from management.

# Accommodation

## Our Room types Classes of Beds

1. Double Beds, ideal for double and single occupancy
2. Queen Beds, ideal for double and single occupancy with luxury space around
3. King Beds, Ideal for double and single occupancy with total independence luxury, and no disturbance

We guarantee a quality sleep in our Kings Palace where our mattress world class made of

## Our Secret is in the Mattress

Micro coil & pocket spring (1221+1221+928 pcs): More than 3000 pcs coils in one mattress bring to luxury comfort sleep, super elastic and relaxed. The pocketed coils bring you the independent sleep, no disturbance and silence needed for your total sleep. Our mattress is world class and certified by sleep specialized doctors.

Cotton Fabric with Hand Made Buttons: soft, breathable, high grade design to ensure your warmth and safety at all times.

Nature Latex, full of elastic and enable air transfer for your good health.

Memory foam in filling, help to release body stress, keep body in correct position when sleeping. We focus at putting your body in true rest to completely release your stress and fatigue for your perfect day in the morning



# Room Gallery



# Restaurant

## Breakfast, Lunch and Dinner - BestBed is the place for home made three course meal with a selection of international and local cuisines

BestBed Lodge boasts an exceptional restaurant that delights guests with an exquisite culinary journey. Our restaurant offers a refined dining experience in an elegant setting, showcasing a blend of international and local flavors. With a carefully curated menu, our talented chefs create dishes that cater to a variety of tastes and dietary preferences.

### Food Selection



Guests can start their day with a sumptuous breakfast spread, featuring a selection of freshly baked pastries, seasonal fruits, and hot breakfast options cooked to perfection. For lunch and dinner, our menu showcases a range of delectable appetizers, flavorful main courses, and indulgent desserts. From succulent grilled meats to flavorful vegetarian dishes and seafood delicacies, there is something to please every palate.



To enhance the dining experience, our restaurant offers a carefully curated wine list featuring a variety of local and international wines, expertly selected to complement the flavors of the dishes. Our attentive and knowledgeable staff is available to assist guests in choosing the perfect wine pairing for their meal.

We take great pride in the quality of our ingredients, sourcing locally whenever possible to ensure freshness and support the community. Our commitment to culinary excellence is reflected in the meticulous preparation and presentation of each dish, with an emphasis on both visual appeal and exquisite taste.

Whether guests choose to dine in our elegant restaurant space or opt for room service for a more private experience, our dedicated team is committed to providing impeccable service and creating a memorable dining experience. We prioritize guest satisfaction, ensuring that every meal at our restaurant exceeds expectations.



# Food Gallery



Whether it's breakfast, lunch dinner or maybe snack time we have you covered with the best freshly cooked local or international meals

# Resident Bar

## Snacks

Crisps  
Groundnuts  
Biltone

We serve a variety of canned & bottled lagers, Whiskeys, wines and a variety of soft drinks and ciders

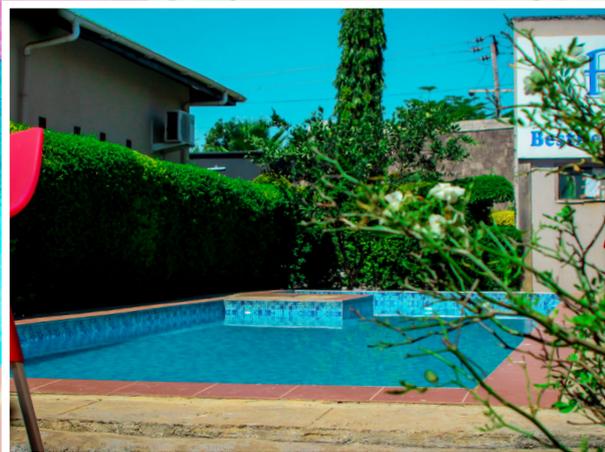
## Lagers

Mosi  
Black Label  
Castle  
Ciders and many more

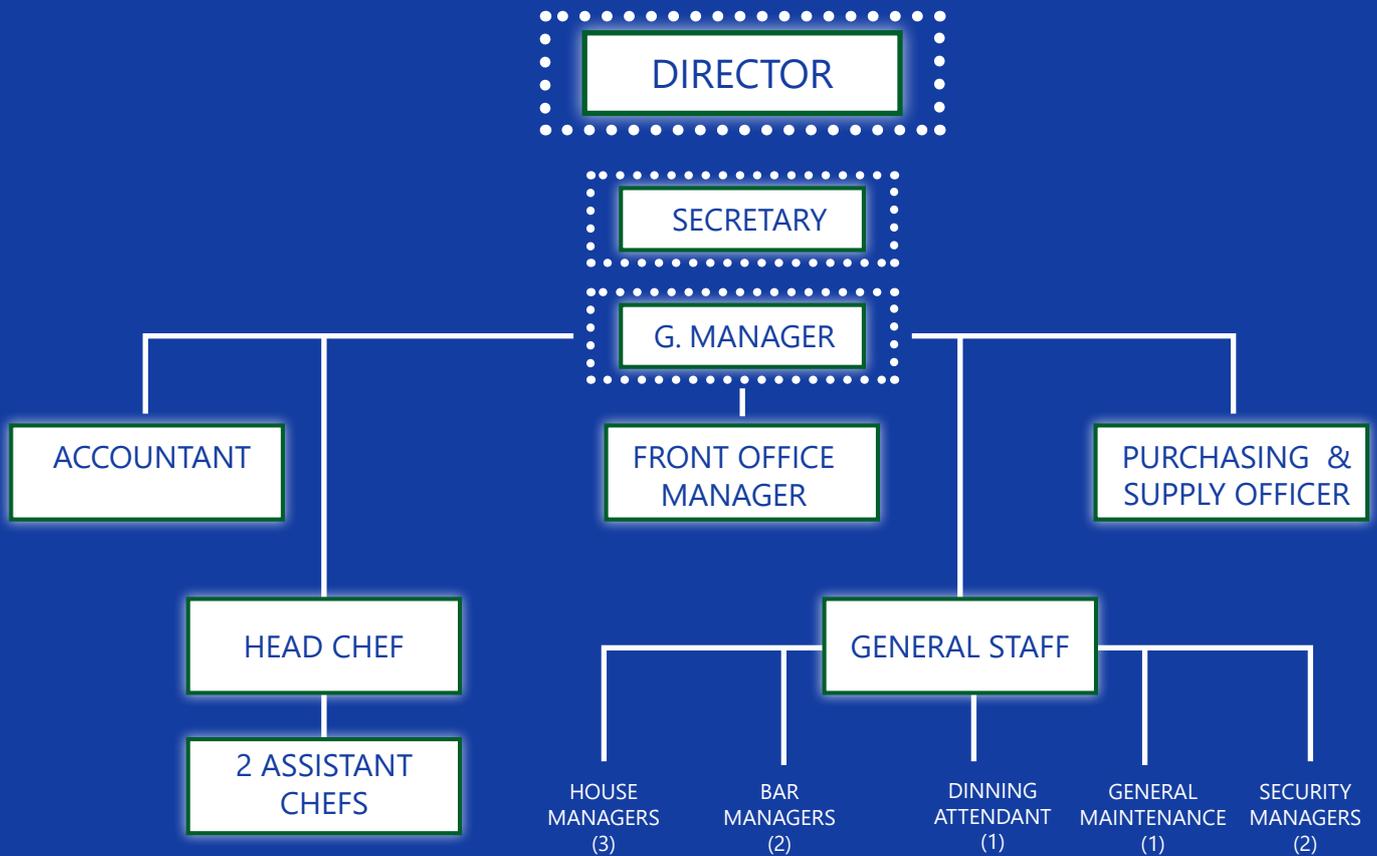


# Swimming Pool

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# ORGANOGRAM



# BUSINESS REGISTRATIONS

The lodge is registered with the following regulatory bodies:



1/17/23, 7:16 AM

about:blank

ZAMBIA My Tax  
REVENUE Your Tax  
AUTHORITY Our Destiny

General Tax Clearance Certificate

TPIN: 1003258245

Jurisdiction: ISMTO Ndola

Taxpayer Name: BESTBED EXECUTIVE LODGE LIMITED  
Physical Address: 9574 NDOLA - KITWE ROAD HILLOREST Ndola



Province: COPPERBELT PROVINCE  
Email: bestbedlodgend@gmail.com  
Contact Number: 0963311086  
Date: 17/01/2023  
Certificate Number: 2371956161

Dear Sir/Madam

RE: TAX CLEARANCE CERTIFICATE FOR BESTBED EXECUTIVE LODGE LIMITED - SECTION 81B (CAP

This is to certify that BESTBED EXECUTIVE LODGE LIMITED trading as BESTBED EXECUTIVE LODGE LIMITED with TPIN 1003258245 is duly registered for tax purposes.

In addition, this tax clearance certificate has been issued to BESTBED EXECUTIVE LODGE LIMITED trading as BESTBED EXECUTIVE LODGE LIMITED pursuant to section 81 B of the Income Tax Act (CAP 323).

This certificate is valid up to 31/12/2023.

Accordingly, in terms of section 81 B of the Income Tax Act, for the duration of this certificate, the above named is free to conduct business in line with the trading license held.

Please note that any established act of non-compliance with the provisions of the Income Tax Act shall invalidate this Certificate.

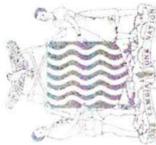
Yours Faithfully,

JOSEPH NONDE  
Commissioner - Direct Taxes  
Zambia Revenue Authority

NOTE: This notice has been issued for and on behalf of the Commissioner General

Zambia Revenue Authority Domestic Taxes Division  
Enquiries Email: advice@zra.org.zm Website: www.zra.org.zm  
ZRA National Call Center: 4111  
Revenue House - P.O. BOX 35710, Lusaka

CFS4  
(Regulation 54)  
Companies Registration No. 120150132619  
Serial No. 1104785



The Companies Act, 2017  
(Act No. 10 of 2017)  
(Section 10)  
The Companies (Prescribed Forms) Regulations, 2018  
REPLACEMENT CERTIFICATE OF SHARE CAPITAL.

This is to certify that BESTBED EXECUTIVE LODGE LIMITED has the nominal capital of K 15,000.00 divided into:

Number	Class	Value
15,000.00	Ordinary	1,000

Having varied its nominal share capital from a nominal share capital of K 10,000.00 divided into:  
Given under my hand and seal at Lusaka, Zambia, this 28th day of May 2019



P.C. Mwaba  
Assistant Registrar of Companies

For further details relating to this business visit  
<http://www.prcera.org.zm>



# WORKERS' COMPENSATION FUND CONTROL BOARD

## EMPLOYER COMPLIANCE CERTIFICATE

THIS IS TO CERTIFY THAT

**BESTBED EXECUTIVE LODGE LIMITED**

EMPLOYER ACCOUNT NUMBER: 0004589333/1501

IS REGISTERED WITH THE WORKERS' COMPENSATION FUND CONTROL BOARD AND IS COMPLIANT WITH THE PROVISIONS OF THE WORKERS' COMPENSATION ACT NO.10 OF 1999 OF THE LAWS OF ZAMBIA

AUTHORISED SIGNATORY

CERTIFICATE NUMBER

ECN\_0000085552

DATE ISSUED

16/01/2023

VALID UP TO

31/12/2023



**WORKERS' HAVE A RIGHT TO COMPENSATION**



# National Pension Scheme Authority

## COMPLIANCE CERTIFICATE

Issued to

**BESTBED EXECUTIVE LODGE**

NDOLA

Employer Number **1942318**  
This certificate is Valid up to 31st March 2023





**BestBed Lodge**

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## **CONTACT US**

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Cell: +260953 333 555

[bestbedlodgend@gmail.com](mailto:bestbedlodgend@gmail.com)